NEORION HOTEL
GUEST RELATIONS DEPARTMENT İŞ İLANI

JOB DESCRIPTION:

• Ensuring that the guests of the hotel are well attended to and satisfied during their stay.

• Taking necessary actions, within limitations, to exceed the guests' expectations.

• Complying and following up on all shared guests' requests.

• Handling challenges with motivation and providing suitable options of solutions.

• Organizing and preparation of guests' special occasions.

GENERAL QUALIFICATIONS:

- Istanbul Commerce University graduate,
- Have a degree in hospitality with previous hotel experiences within the Front of the House departments.
- Required to have excellent verbal and written English communications skills. Additional languages are an advantage.
- Able to take responsibility of handling any guest complaints and requests.
- Able to understand guest inquiries and provide suitable responses.
- Able to provide a personalized service with guests during a longer period of time.
- Able to prioritize, organize and follow up.
- Ability to successfully communicate and work close together with other departments of the hotel.
- Female candidates are preferred.

SON BAŞVURU TARİHİ: 31.01.2015

Yukarıda şartlara uyum sağlayan ve başvuruda bulunmak isteyen mezunlarımız fotoğraflı özgeçmişlerini cv@ticaret.edu.tr adresine mail atarak yapabilirler.

Not: Bu ilan, sadece İstanbul Ticaret Üniversitesi öğrencilerini ve mezunlarını bilgilendirme amacı taşımaktadır.

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